

Quality Policy

Star Group Live Ltd has a dedicated and focused top management who are committed to implement and maintain this quality policy that:

- through a framework of objectives and focused strategic direction, in line with the purpose and context of the organisation, it can provide a safe and profitable company giving job security to its employees, exceptional service to its customers, promote good relationships with its suppliers and other interested parties
- includes a commitment to continual improvement of its management system and satisfy applicable requirements

This policy and objectives relating to quality performance will be reviewed at the formal management review meeting to be held in October each year, to ensure this remains relevant, and made available within the organisation via SharePoint and notice boards and externally to all interested parties via the company website and during PQQ and tendering processes.

The directors of Star Group Live are committed to a quality management system that

- is committed to satisfying the needs and expectations of its shareholders, investors, customers, suppliers and employees
- is committed to the promotion of employee competence through training and personal development, with retention of company knowledge paramount to its actions

A handwritten signature in black ink, appearing to read "Grahame Muir".

Grahame Muir
Chief Executive Officer
25th July 2024